Bring the site to the office.
The eXpert solution puts you right in front of the work site; a single operative using eXpert can interface with anyone in your business through a dedicated hub so you can connect directly with any situation and easily engage the right resources to find a resolution.

Multiple experts can now collaborate on the problem whilst interacting with it in real time from anywhere in the world, streamlining review and resolution.

A few hours support now only needs a few hours
Getting a specialist offshore or out to a remote site can involve permits, extended travel, scheduling, accommodation, monitoring and escort requirements. A problem which might only need a few hours of specialist input to resolve can easily take up a few days of time, with the added burden on wider teams to deal with the logistics around a visit. Many jobs demand a variety of discipline support, compounding the problem further and escalating costs, particularly where accommodation is limited.

Connect your experts with eXpert
eXpert is a specially developed package of hardware and software that allows you to establish real time audio and visual communications with remote locations. Give your experts full access to site problems and work on solutions without the travel logistics and associated delays and costs.

Safe, secure operations
The front end device is fully shielded for use in zone 1 hazardous areas, relaying through either a local network or satellite, and connecting with a main hub to allow outside parties to interface from a range of devices. The encrypted connection is completely secure. Our system is the only one currently on the market to enable such wide ranging connectivity.
Broader application

In addition to critical troubleshooting the eXpert system can be used to build asset familiarity, support walk arounds and safety inspections, showcase work in progress for general updates, share information between assets, highlight issues and support maintenance plans and upgrades.

Collaboration and interaction

Allowing all users to collaborate through audio and visual connections is a major benefit but the system goes beyond this. Touch screen technology allows you to take snapshots and highlight areas on screen or even mark up during live feed, directing the local operative to key areas for further inspection or identifying points around the site. This key feature helps you gain clarity and agreement with all parties in the room, confirming decisions and speeding up the operational process.

Connect anywhere

With the satellite uplink you can connect anywhere in the world whether you have a local network or not. The open ended interface allows many different devices to connect through the patented Onsight hub architecture, so you can draw on expertise from around your business to solve the problem.

Putting the right people in front of the problem

Having eXpert on your asset gives you the opportunity to connect with the expertise of your business and global support within Wood Group without the challenge of logistics, travel time, accommodation, scheduling and permits associated with mobilising extra personnel.

Connecting discipline expertise, project managers, safety specialists and key decision makers to the work site brings major benefits:

- Major cost savings through reduced logistics and fewer personnel on board
- Rapid resolution and decision making
- Immediate direction and support
- Improved connectivity and problem solving
- Increased safety on site
- Greater understanding and familiarity with asset and work scope scenarios
- Improved accuracy of information to make crucial decisions

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